

Cwm Taf Well-being Objective 1 – Thriving Communities Delivery plan – RCT Community Resilience Hubs and Gurnos Hub, Merthyr Tydfil



<p>Well-being Objective 1</p>	<p>To promote safe, confident, strong and thriving communities improving the well-being of residents and visitors and building on our community assets</p>
<p>Lead Officer</p>	<p>Paul Mee</p>
<p>Immediate step: (strategic objectives)</p>	<ol style="list-style-type: none"> 1. Develop Community Zones/Neighbourhoods as an area or place-based approach focussing on a preventative approach to support and improve outcomes for our areas with the greatest challenge. 2. Improve access to information and services through a single point of contact approach at the Community Hub within each Community Zones, joining up/integrating ‘one public service’. 3. Communities to be positively engaged and empowered so they have a real say in the services they receive and how they are organised and delivered in their community together through a co-production approach 4. Develop a joint evaluation framework across Cwm Taf to compare and contrast the models and their effectiveness to inform future developments.
<p>Why do we need to do it?</p> <p><i>To be informed by Well-being plan, Well-being and any other Assessments and Future Trends</i></p>	<p><i>The following plans and assessments highlight the need for Community Zones:</i></p> <p>Cwm Taf Well-being Plan</p> <p>The Cwm Taf Well-being plan was informed by the Well-being Assessment carried out with communities in Cwm Taf. Consequently, the plan places the development of Community Zones and Community Hubs as an action under Objective 1. This action will support the priority of ensuring consistent, timely and access to information, advice and assistance.</p> <p>Cwm Taf Social Services & Well-being Area Plan</p>

	<p>The two regional priorities outlined in the Cwm Taf Social Services & Wellbeing Area Plan are; <i>Integrated Services</i> and <i>Cross Cutting Priorities</i>, both of which were informed by the Population Needs Assessment. The development of Community Zones/Neighbourhoods requires public services to work in a more joined up way and will tackle a number of the identified cross cutting priorities.</p> <p>The Community Safety Strategic Assessment</p> <p>The Community Safety Strategic Assessment outlined the need to improve service access and provision to reduce the impact of crime on our communities. The objectives of Community Zones will contribute to improving this priority area.</p>
<p>What difference will delivering this Objective make to the people and communities in Cwm Taf?</p>	<p><i>The Outcomes that will demonstrate a difference are.....</i></p> <ul style="list-style-type: none"> • Communities feel safe, happy and empowered • A Community that is engaged in determining how best to meet the needs of their community • Communities will be better connected to services - accessing the right services at the right time • A community that embraces opportunities in learning, education, employment, and training
<p>What are the quick wins that the Partnership can complete in the first year?</p>	<ol style="list-style-type: none"> 1. Establish Strategic and Local Governance arrangements across the Community Zones/Neighbourhood initiative. 2. In partnership with key agencies establish the model for Information Advice and Assistance Service within each Community Zone/Neighbourhood 3. Establish a Neighbourhood Network model to ensure a co-production approach is embedded across each Community Zone/Neighbourhood.

	4. Agree evaluation framework and lead external partner.
<p>Who will be involved in contributing towards this Objective?</p> <p><i>This will include Cwm Taf PSB partners, people and communities, and new contributors who can help</i></p>	<p>RCT, Fern Partnership, NRW, SWP, 3rd sector (Interlink), Health, the community</p> <p>MTCBC, Merthyr Valleys Homes, 3G's, 3rd Sector (VAMT), Health , the community</p>
<p>How does this Objective also contribute to the delivery of another Cwm Taf well-being objective?</p>	<p>This objective is cross cutting and links to all other objectives and as these action plans are developed it may be possible to pilot initiatives through the Community Zone model where appropriate.</p>
<p>How does this Objective align with the delivery of other local or national plans or strategies?</p>	<p>Children First, Tackling Poverty Strategy, City Deal, Social Services and Well-being Regional Partnership Board and Area Plan, Valleys Task Force, Corporate Plans.</p>
<p>How have you considered the Sustainable Development principles i.e. five ways of working in delivering this objective:</p> <ul style="list-style-type: none"> • Thinking and planning for the Long term • Preventing problems before they happen • Integrating with other strategies • Collaborating with others • Involving people and communities 	<p>Thinking long term, breaking the generations of residents affected by ACEs and their effects. Balancing short term community needs for the Hub with long term aspirations. Working with individuals, families and communities to prevent and mitigate ACEs</p> <p>Integrating the individual objective of Cwm Taf PSB's well-being plan with other identified objectives and cross cutting theme to maximise contribution to the seven well-being goals.</p> <p>Collaborating with established community groups, to develop and deliver services at the Community Hub as well as with identified PSB partners.</p> <p>Involving communities and neighbourhood networks at all stage of development and delivery.</p>
<p>How will work towards this Objective contribute towards the seven national well-being goals:</p> <ul style="list-style-type: none"> • A prosperous Wales • A resilient Wales • A healthier Wales • A more equal Wales • A Wales of more cohesive communities • A Wales of vibrant culture and thriving Welsh language • A globally responsible Wales 	<p>This proposal is consistent with the sustainable approach promoted by the Well-being of Future Generations (Wales) Act through the five ways of working:</p> <ul style="list-style-type: none"> • Long-term – each community resilience hub will seek to achieve long term sustainable change in their community. • Prevention – this approach is a key element of the PSB's increased emphasis on early intervention and prevention. • Integration – this proposal contributes to a range of strategic priorities in an integrated and coherent approach.

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| | <ul style="list-style-type: none">• Collaboration – intrinsic to this approach is collaboration with other public services and the third sector.• Involvement – communities will be involved through a different approach to engagement and co-production. |
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This proposal makes a direct contribution to the seven national well-being goals, in particular a prosperous Wales, a resilient Wales, a healthier Wales and a Wales of cohesive communities.

In addition to contributing to the well-being goals, this proposal will meet our commitment to the Welsh Government Children First initiative and contribute to the priorities in the Our Valleys, Our Future Delivery Plan.

Actions that will deliver this Objective – **RCT Community Resilience Hubs**

Actions		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
2	<p>Improve access to information and services through a single point of contact approach at the Community Hub within each Community Zones, joining up/integrating ‘one public service’.</p> <p>Outcome: better connected communities, involved in the decision-making of services provided in their communities</p>	2.1	To sustain and further develop the role of RCT’s Community Resilience Hubs by embedding some of the partnership mechanisms set up to deal with the Covid-19 pandemic.		
			Develop the strength and role of the Community Support Core Steering Group, including wider partners if necessary as recovery continues.		
			Sustain and develop the integration of services by including health and adult services to the work and support offered within the Community Resilience Hubs		
			Improve the RCT Together Web page to make it more accessible and interactive. <u>RCT Together Rhondda Cynon Taf County Borough Council (rctcbc.gov.uk)</u>		
			RCTCBC to apply for the UK Community Renewal Fund to UK Government to provide financial support for the work of the neighbourhood Networks and their identified and agreed priorities. Total Project value of £613,265.25 of which £75,848.48 will be available for Capital Investment.		
3	Communities to be positively engaged and empowered so they have a real say in the services they receive and how they are organised and delivered in their		<p>To undertake a resident survey across RCT, asking residents to identify 3 things they’d like to see more of and 3 things they’d like to see less of</p> <p><u>http://inform/en/news/2021/june/rctresidentssurvey.aspx</u></p> <p>The results will be shared with neighbourhood networks</p>		

Actions		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
	community together through a co-production approach		To ensure adequate support to meet resident needs is available through partnership with third and voluntary sector.		
			To ensure residents are heard and have the opportunity to influence decisions, activities & services in their communities		
			Develop RCT as a Sustainable Food Place in partnership with communities		
			Further develop the “RCT Together” Community Asset Transfer approach to ensure the successful transfer of Council Land and buildings to community organisation can actively address service priority needs identified by local Neighbourhoods and communities		

Information that will help to monitor the delivery of this Objective

Quantitative Evidence – including Performance Indicators

PI ref	Local/ National	PI description	Direction of travel	Frequency	Responsible partner
	Local	Number of residents attending community engagement events	Increase	As event schedule	Local Community Implementation Group
	Local	Awareness and understanding of the role and work of the Community Resilience Hub (measures being developed around developing a baseline of what people understand of the approach)	Increase	As event schedule	Local Community Implementation Group
	Local	Visitor numbers to Ferndale Hub-specific pages on Our Cwm Taf	Increase	Available weekly	Cwm Taf PSB support team
	Local	Footfall at the Hub following launch	Increase		Fern Partnership / hub staff and volunteers
	Local	Measuring subjective well-being (short Warwick-Edinburgh scale) used to assess courses and sessions delivered in the Hub, once operational.	Increase	As course schedule	Fern Partnership / delivery staff
	National Survey for Wales	Percentage who feel they able to influence decisions affecting their local area (<i>#23 of National indicators for Wales</i>)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people satisfied with their ability to get to / access the facilities they need (<i>#24 of National indicators for Wales</i>)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people feeling safe at home, walking in the local area, and when travelling (<i>#25 of National indicators for Wales</i>)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people satisfied with their local area as a place to live (<i>#26 of National indicators for Wales</i>)	Increase	As updated	Cwm Taf Strategic Group (objective 1)

	National Survey for Wales	Percentage of people agreeing that they belong to an area; that people from different background get on well together; and that people treat each other with respect (#27 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
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Data and targets will be required for all identified Performance Indicators

Qualitative Evidence

Activity	What will/does it demonstrate?	When/how often will this be available?
Case Studies completed by the community	Demonstrate the development of neighbourhood networks	Annually

Risks that will affect the delivery of this Objective

Risk	Ref to existing action above, if relevant	Other mitigating actions if required

Support required to progress this Objective, including any associated financial contributions

From PSB support Team	In respect of engagement/involvement	In respect of data or analyses

_____ RCT Community Resilience Hubs End _____

Actions that will deliver this Objective – **Gurnos Community Hub – Calon Las**

Actions (first year)		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
2	<p>Improve access to information and services through a single point of contact approach at the Community Hub within each Community Zones, joining up/integrating ‘one public service’.</p> <p>Outcome: Communities that can access timely and appropriate information, advice and assistance that enables them to improve or maintain their health and well-being.</p>	2.1	<i>To seek alternative sources of funding or partner contributions to maintain access to information services</i>		
			<i>ICF currently reviewing social prescribing allocations. To work with RPB to consider how this links and supports community hub delivery</i>		
			<i>Funding from WG being reviewed. To be factored into future planning and priorities.</i>		
3	<p>Communities to be positively <i>engaged</i> and empowered so they have a real say in the services they receive and how they are organised and delivered in their community together through a <i>co-production</i> approach</p> <p>Outcome: communities feel safer where they live and utilise community assets.</p>	3.1	<i>Neighbourhood network to be redeveloped in light of the disruption from Covid and staff being redirected to respond to pandemic.</i>		
			<i>Session on community zone priorities for revised action plan currently being developed/planned</i>		

Actions (first year)		Milestones		Delivery date	Lead
Ref	Description	Ref	Description		
			<i>Consultation priorities identified during Covid to be used as base to inform planning workshops</i>		
4	Develop a joint evaluation framework across Cwm Taf to compare and contrast the models and their effectiveness to inform future developments.	4.1	<i>Currently refreshing/reviewing outcomes for a local approach due to the disruption/impact that Covid has had across the community zone</i>		

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Information that will help to monitor the delivery of this Objective – Look to ‘How will we know we have achieved this’ on existing plan

Quantitative Evidence – including Performance Indicators

PI ref	Local/ National	PI description	Direction of travel	Frequency	Responsible partner
	Local	Number of residents engaged with community events	Increase	Event schedules	3Gs Foundation Group / Gurnos Community Zone Implementation Group
	Local	Number of residents accessing information, advice and assistance	Increase	Weekly	3Gs Foundation Group / Gurnos Community Zone Implementation Group
	Local	Footfall through the community hub	Increase	Weekly	3Gs Foundation Group / Gurnos Community Zone Implementation Group
	Local	Measuring well-being to assess courses and sessions delivered in the ‘Hub’	Increase	As course schedule	Gurnos Community Zone Implementation Group
	National Survey for Wales	Percentage who feel they able to influence decisions affecting their local area (#23 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people satisfied with their ability to get to / access the facilities they need (#24 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people feeling safe at home, walking in the local area, and when travelling (#25 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people satisfied with their local area as a place to live (#26 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)
	National Survey for Wales	Percentage of people agreeing that they belong to an area; that people from different background get on well together; and that people treat each other with respect (#27 of National indicators for Wales)	Increase	As updated	Cwm Taf Strategic Group (objective 1)

Data and targets will be required for all identified Performance Indicators

Qualitative Evidence

Activity	What will/does it demonstrate?	When/how often will this be available?

Risks that will affect the delivery of this Objective

Risk	Ref to existing action above, if relevant	Other mitigating actions if required

Support required to progress this Objective, including any associated financial contributions

From PSB support Team	In respect of engagement/involvement	In respect of data or analyses
To be a member of the local implementation group	To provide regular PSB regional updates To support the implementation of the local action plan Provide feedback on progress, and sharing good practice A 'critical friend' to the implementation group	Support the local mapping and setting of baseline data, local needs assessments and identifying gaps Analysis of regional data, and support analysis of local data
Support the coordination of community events	Supporting the strategic group to work with local groups and partnerships Supporting the promotion and value of the hub	Supporting the collection of data from established children first /community zones i.e. lessons learnt and effective measures used